



PREMIERTECH IP-PBX SOLUTIONS



**PREMIER
TECH**
For Integrated Solutions



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PREMIERTECH IP-PBX SOLUTIONS

Premier Tech Solution is a revolutionary system for maximum efficiency and cost effective solution for Telecommunication. This Linux IP based PBX System is the newest innovative idea that can be handled very easily by everyone. It has the high quality of sound and convenient way of use with the next generation high technology. It is designed to interface any piece of telephony hardware or software with any telephony application, seamlessly and consistently.

This is a modern day replacement for the conventional PBX System. It utilizes internet technologies (VoIP) to transmit calls instead of traditional wiring connection.

FEATURES

- CALL FORWARDING
- CALL RECORDING
- CALL TRANSFER
- CALL WAITING
- CALLING ID
- CALL HOLD
- MUSIC ON HOLD
- CALL PARKING
- CALL PICKUP
- UNCONDITIONAL CALL FORWARDING
- ATTENDED TRANSFER (OR "CONSULTATIVE TRANSFER")
- EXTENSION DIALING
- RING-ALL (BLAST GROUP)
- ANALOG & IP PHONES
- EXTENSION MOBILITY
- HUNT GROUPS
- VOICE MESSAGING
- VOIP READY
- PSTN FALLBACK
- AUTO ATTENDANT

FREE VALUE ADDED SERVICES :

1. Full Featured ACD (Automatic Call Distribution)
2. Graphical Queue Reports and Export to PDF and XLS Format
3. Agent Call Recording
4. Customer Relationship Management System (CRM)
5. Skill based-routing (for helpdesk and support functions)
6. IPPBX System Design

★ WHAT'S IN IT FOR YOU ?

★ Revolutionary Communication System

- Full-featured PBX with advanced voice over internet (VoIP) capability
- Leverages existing company data network, internet and legacy telephony infrastructures
- Unifies messaging: telephone/cellular calls, fax, voicemail, e-mail, instant messages
- Drives call center operations with automated call distribution/queuing functions
- Utilizes open standards promoting interoperability with other application systems

★ Higher Employee Productivity Rate

- Enables communication, collaboration with customers, employees, business partners
- Provides access to company resources, i.e., customer & product data
- Translates to cost savings

★ Low Total Cost of Ownership

- **Long distance toll avoidance** between remote branches, sales/service offices
- NO service call charges for routine moves, adds & changes
- NO conference call charges
- Utilizes existing traditional telephones/wiring
- Greater choice/better prices of new equipment
- Provides large company functionality at a small company price

★ WHAT'S MORE ...

- Easy deployment and scalability
- Easy Management
- Ability to record all of the phone conversations
- Integrated Voicemail and Auto-Attendant, Music On Hold
- ACD-Automatic call distribution queues
- Solution for Network with Firewall/NAT